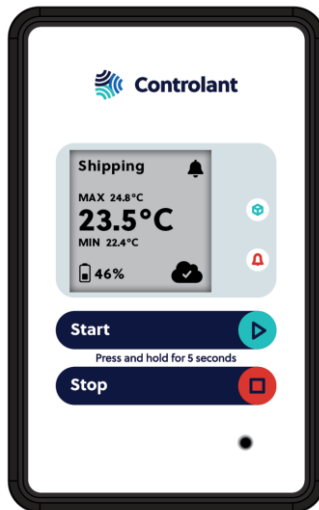# Saga Logger
Manual data upload process

Controlant

# Saga Logger – Manual data upload process

A manual data upload only needs to take place if:

- The device cannot connect to the Cloud. ☁✕

- The shipment has a Pending data status. To locate this, in the Supply Chain Monitoring (SCM) platform, navigate to the Single shipment view and within the Loggers table, look under Data status.

- Controlant Support contacts the site and requests a manual data upload.

How to complete a manual data upload:

1 Go to https://upload.controlant.com.

2 **Connect the logger to your computer** and open File Explorer/Finder. You may need to wait for the data file to appear.

3 Locate and open the **Controlant drive.**

4 On the webpage opened earlier, either drag and drop the DATA.BIN file in it OR press "or choose file" and select the DATA.BIN file.

Drag and drop a file here to upload
or choose file
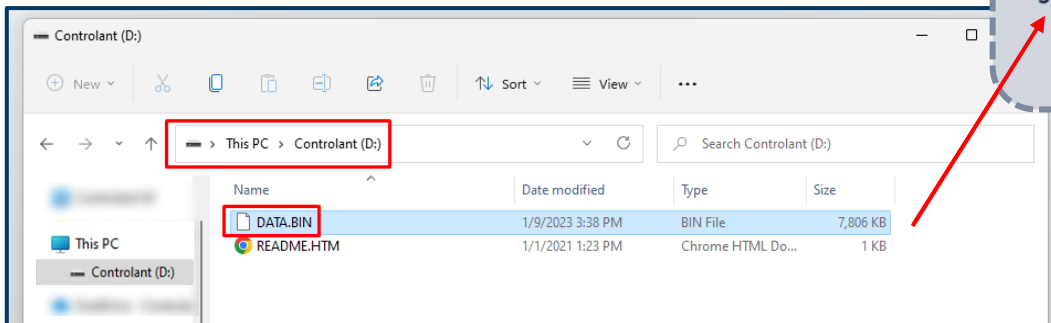
5 If upload is **successful** - eject the logger from your computer. All available data will be visible in the SCM platform.

Drag and drop a file here to upload
or choose file
File chosen: DATA.BIN for logger id 3012D6DD
✓ DATA.BIN was successfully uploaded

If upload is **unsuccessful** - eject the logger from your computer, place it aside and contact Controlant Support.

Drag and drop a file here to upload
or choose file
⚠ Only DATA.BIN file from a Controlant logger can be uploaded. Please choose the correct file.

Controlant Support - support@controlant.com