



Controlant


Saga Logger Manual data upload process



Saga Logger – Manual data upload process

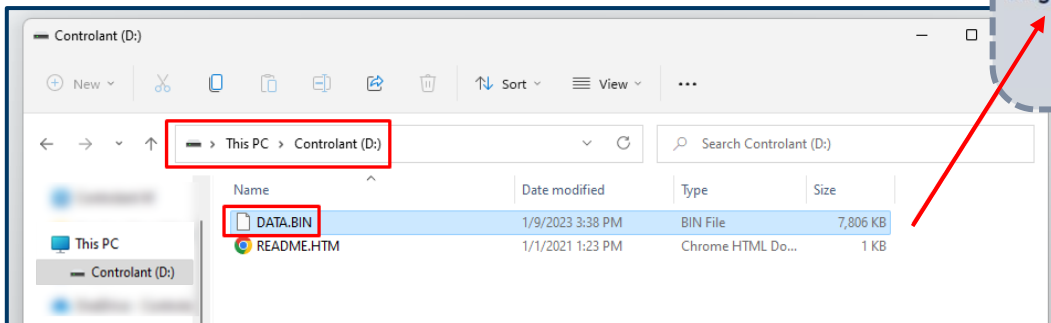
A manual data upload only needs to take place if:



- The device cannot connect to the Cloud. 
- The shipment has a Pending data status. To locate this, in the Supply Chain Monitoring (SCM) platform, navigate to the Single shipment view and within the Loggers table, look under Data status.
- Controlant Support contacts the site and requests a manual data upload.

How to complete a manual data upload:

- 1 Go to <https://upload.controlant.com>.
- 2 Connect the logger to your computer and open File Explorer/Finder. You may need to wait for the data file to appear.
- 3 Locate and open the Controlant drive.
- 4 On the webpage opened earlier, either drag and drop the DATA.BIN file in it OR press “or choose file” and select the DATA.BIN file.



- 5 If upload is **successful** - eject the logger from your computer. All available data will be visible in the SCM platform.

If upload is **unsuccessful** - eject the logger from your computer, place it aside and contact Controlant Support.

